

LABCLINICS, S.A. COMPANY POLICY

The management of Labclinics and all our team members aim to fully satisfy our clients, in order to maintain our reputation as the best distribution service of top quality products for the scientific community, research and diagnostics. We state and adopt the following principles:

1. Every Labclinics employee is responsible for the Quality of his/her work. Management and all the department managers are responsible for promoting the implementation of the policy and the quality and environmental goals.
2. The final Quality of the product delivered to the client is the result of planned and systematic actions that have been applied for prevention, detection and continuous improvement.
3. Comprehensively meeting all of our clients' requirements and needs, as well as the legal and regulatory requirements.
4. Developing and implementing a global continuous improvement process in order to make the quality and environmental Management System and its processes more efficient.
5. Providing organizations with the human, material and technical resources necessary to achieve their set goals.
6. Training the staff by promoting and implementing the necessary training plans to gain broader involvement and motivation within the team, therefore achieving a high degree of overall efficiency in all areas of the company.
7. Complying with the applicable laws, regulations and other related requirements regarding products, the environment and Health and Safety.
8. Protecting the environment and preventing any pollution that our activities may produce.
9. Minimizing our impact on the environment where possible and prioritizing minimization actions for the most important environmental aspects.
10. Training and raising awareness throughout the organisation of the fact that environmental impacts and health and safety at work are shared responsibilities, and that it is the goal of everyone to achieve this through consultation, information and guaranteeing global participation.
11. Frequently and systematically reviewing our Management System and resources.

The Management and all departments of LABCLINICS sign this document as proof of their commitment and willingness to uphold the company's policy.